

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Chang, et al.	Examiner:	Jeanty, Romain
Serial No:	10/617,965	Group:	3623
Filed:	July 11, 2003	Docket:	YOR920030197US1 (8728-627)
For:	SYSTEMS AND METHODS FOR MONITORING AND CONTROLLING BUSINESS LEVEL SERVICE LEVEL AGREEMENTS		

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA. 22313

AMENDMENT UNDER 37 U.S.C. 1.116

Examiner:

This reply is in response to the Final Office Action dated March 10, 2007. Please consider the following amendments and remarks.